

## **BPI Return Policy**

- All requests for material return must be made within 90 days of the invoice date.
- A 25% restock fee will be applied to all material returned.
- BPI will not take returns on material that is a special order to include painted or stained material.
- Returned product must be in saleable condition, which includes proper packaging to ensure damage-free transportation.
- All returns must have the proper information which includes: original invoice number, reason for return, pictures of product, or inspection by BPI employee.
- A copy of the RMA generated by BPI must be attached to the items being returned.
- Credit requests with a total amount less than \$100.00 will not be processed.

Please contact your Sales Representative with any questions.